

Woodlands Park PPG Minutes 24 February 2016

Attendees-

Dr MLH Kumar

Dr B Kumar

Mrs Diane Parrott - Chair

Mrs Debs Bradbury - Staff Finance

Mrs B Davison - Staff Reception

Mr David Sherwood

Mr Joe Mullen

Mr Chris Fisher (apologies)

Mrs Wendy Mercer

Mrs Veena Dhadwal

Mr Iqbal Dhadwal (apologies)

1. DP welcomed all for attending. The last meeting had no attendees , so it was encouraging that members were present . DP expressed she would like a 're-launch' of the PPG. The members felt that there was not enough publicity despite the posters /newsletters/website/ and invitation to patients registering .
ACTION- To create a new leaflet to be handed out to patients attending the Surgery. DONE
To reprint posters in the Waiting Room on different colour paper to be more evident DONE
2. DP explained about the PMCF appointments that can be booked in advance at ST Marks/KEDVII evenings and weekends. The Practice has little success in booking any available free slots as they always seem to have been pre-booked by the larger Practices. There was no fairness in the allocation of appointments. DP to feed back to the PMCF Managers. Group were made aware that Dr Mason had undergone surgery after a fractured clavicle. He has had to have a bone graft which will keep him out of action for at least 6-8 weeks. At present we do not have a replacement male GP. Dr Sarah Leaver is covering his Thursday afternoons.
3. JM highlighted that the local British Legion site is derelict and would make an ideal site for a new Practice Building. He has meeting Minutes and contacts. MLK to visit site
4. Parking for the Surgery especially for frail/disabled patients is poor.

ACTION - To indicate that the first parking bay is for such patients

5. DP advised that we are likely to receive a CQC visit and their expectations.
6. WM asked if other services ie Reflexology could be considered . DP advised that there was no funding available and therefore the service would need to be on a Private basis. WM would be keen to set up a service. DP has requested further information on the benefits it could bring to the patients and Surgery.
7. The Practice has no extra funding to purchase equipment to update existing or to embrace new technology. The Group discussed ways of improving finances. To involve the Community/patients of all ages with an emphasis on Health/Fitness/Obesity and Mental Health it was agreed to arrange a sponsored walk for later in the year. Patients would be invited to pay to join in. A sub group to meet in a month to iron out details /posters etc.

ACTION - Sponsor Walk Committee to meet in 4-6 weeks

8. DS asked about services for the elderly especially foot care where there were long waiting lists/lack of provision. DP advised that we have forged links with Age Concern and they can offer a footcare service either at home or at the practice known as Happy Feet.

ACTION - Information to be added to the Patient folder which is available for all in the Waiting Room

DONE

9. A further proposed in-house service of helping patients with Mental Health Issues was discussed. This is in the initial stages but the plan is to be able to offer some additional support to those patients who were in crisis /needing to talk. A staff member (Debs) has undergone training which we are working through to convert into an actual patient service.

The frequency of meetings was discussed. It was agreed that we try to hold these quarterly. The next meeting date to be

18 May 2016 7pm