

PPG Minutes Monday 27th September 2011

Attendees-

Dr David J Haslam
Dr Patricia Hemmings
Mrs Diane Parrott
Mr David Sherwood
Mr Chris Fisher
Mrs Wendy Mercer
Mrs Veena Dhadwal
Mr Iqbal Dhadwal
Mrs Stella Vink
Mrs Lorraine Lavigne

1. All were welcomed to the meeting and introduced to each other
2. The Aims and objectives of a PPG were discussed and what we hoped to achieve.
3. Diane was nominated and seconded as Chairperson
4. The Group asked that the current Practice leaflet be updated to include the facility of emailing repeat prescription requests.
5. The current newsletter 'Woodlands Whispers' is available at present as a paper copy. To also be made available electronically.
6. Local Councillors to be approached to display the newsletter on Community noticeboards and to also put onto the website.
7. NHS Choices website displays all Surgery information including the email address be-pct.woodlands@nhs.net
8. The NHS email facility is not considered a secure environment but could be used for general circulation of information/Surgery changes
9. All PPG members and their email addresses have been circulated to other PPG members only and confidentiality is to be respected.
10. The telephone contract is due for renewal in December 2011 . This will be reviewed in consideration with all other contracts relating to the Surgery business.
11. The Surgery is under new ownership and will be the responsibility of the new owner from 3rd December 2011.
12. Dr Haslam is retiring from the NHS on 2nd December . His replacement has not been agreed.

13. The PPG would like input into the choice of the new GP and ? possibly to be included in the interview/selection process and to meet any prospective GP candidate. Diane to speak to new owner and make him aware of the PPGS concerns.
14. The preference would be that the appointed replacement be permanent (not locum), with both a male and a female GP as Dr Hemmings will be reducing her sessions to three per week on Dr Haslams departure.
15. The PPG agrees they would want Woodlands Park to have autonomous control of its own affairs.
16. Referral rates and the restrictions placed onto the Surgery were discussed. It was suggested that any patient needing a referral should be asked if they have Private Healthcare to minimise the costing to the NHS and that maybe a notice should be displayed in the waiting room asking patients if they had Private Healthcare.

The next meeting would normally be after three months. In view of the impending changes, no future date has yet been agreed but as soon as its proposed will be forwarded to the members via email.